

## COVID-19 Precautions Statement

Discover Hope is a family-focused company, and the health and safety of your family and our team members has always been our highest priority. Given the spread of the coronavirus, also known as COVID-19, we want to be clear about measures Discover Hope has long had in place, as well as additional safeguards we have recently enacted, to prevent the spread of contagious diseases. During this uncertain time, we are continuing to look for ways to meet the needs of our clients. Discover Hope is currently offering telehealth and direct in-person health care using Applied Behavioral Analysis (ABA) services in accordance with the guidance provided by the Center for Disease Control (CDC), as well as other national, state and local health agencies. We are taking actions that will follow the guidelines and restrictions for purposes of public health and safety measures, while continuing to provide the necessary level of care as individualized per client.

Because we work in close proximity to clients, we previously enacted the following measures:

- Our existing client service agreement has been designed in part to reduce the spread of contagious diseases. Specifically, we ask that you notify us and cancel a session if your child has a runny nose, cough, sneezing, vomiting, and fever—symptoms that are characteristic of many viruses, including COVID-19.

We have added additional policies and protocols for direct in-person sessions to further minimize risk to our staff and your family. These additional procedures are meant to help our staff take precautionary steps to stay safe and keep families safe while continuing direct treatment.

- Our staff will now be required to read you a list of 5 screening questions prior to entering your home for every session:
  1. Are you or anyone in the home experiencing any of these symptoms: fever over 100, cough, shortness of breath, fatigue, body aches, headaches, loss of taste or smell, sore throat, congestion, nausea, vomiting, or diarrhea?
  2. Have you or anyone in the home been exposed to anyone with any of the above symptoms OR anyone who has tested positive for COVID-19 since the last session?
  3. Have you or any member of your household participated in an outdoor or indoor gathering\* of more than 12 people since the last session?
  4. Have you or any member of the household been part of an indoor gathering\* with persons outside of your household since the last session?
  5. Do you consent to wearing a mask for the duration of session when in the same room where session is occurring?

If the answer is “yes” to any of the questions #1-4 or “no” to question #5, we have asked our staff to cancel session and consult with their BCBA and HR for guidance on next steps.

## Discover Hope Behavioral Solutions, Inc.

Our team members are equally attentive to their own health and are trained to cancel sessions if they exhibit any of the above symptoms of a contagious disease. Since the outbreak of COVID-19, we have enacted the following additional safeguards:

- Your child's Behavior Therapist has agreed and will adhere to safety and cleanliness guidelines specific to COVID-19 including but not limited to: staff wellness checks, regular handwashing or use of an alcohol-based hand rub, wearing of a mask, etc.

Discover Hope's leadership team is monitoring the latest information about COVID-19 each day, while paying strict attention to the guidance provided by the Center for Disease Control (CDC), as well as other national, state and local health agencies. As needed, we will update families, team members and others about our response to the outbreak, possibly including a disruption to your service.

### Telehealth:

In response to the risk Covid-19 poses to clients and their families, many medical services have moved to providing services through telehealth. Discover Hope launched our telehealth services with our providers to help facilitate parent training, education and coaching when in-person sessions with a client are not possible.

Telehealth offers your family an effective alternative to in-person services by providing ABA therapy via computer, tablet or smartphone. Through a secure and easy virtual meeting, your clinical team can provide direct therapy and parent consultation remotely – helping your child learn new skills, avoid regression, and continue to make great strides in their progress.